



# SCAM SQUAD

216-443-SCAM(7226)



## Threats

“We’re going to arrest you or seize your accounts.”

## Secrets

“Don’t tell anyone about this. I trust you and know I can count on you to keep this between us.”

## Urgent

“You must act right now.”

## Payment Method

If an unusual form of payment is requested, such as money wire, money card or gift card, chances are it’s a scam.

### Report scams & consumer complaints

#### Cuyahoga County

Department of Consumer Affairs

216-443-7035

[consumeraffairs.cuyahogacounty.us](http://consumeraffairs.cuyahogacounty.us)

### Access senior services/Report financial abuse

#### Cuyahoga County DSAS/APS

216-420-6700

[dsas.cuyahogacounty.us](http://dsas.cuyahogacounty.us)

### Report complaints/concerns about licensed care facilities

#### Long Term Care Ombudsman

216-696-2719

[www.ltco.org](http://www.ltco.org)

### Report IRS and government impostor scams

#### Federal Trade Commission

1-877-438-4338

[identitytheft.gov](http://identitytheft.gov)

### Report mail fraud

#### U.S Postal Inspection Service

1-877-876-2455

[postalinspectors.uspis.gov](http://postalinspectors.uspis.gov)

### Get individual assistance with ID theft recovery

#### Ohio Attorney General

1-800-282-0515

## Cleveland Only:

### Access benefits and services for seniors

#### Cleveland Department of Aging

216-664-2833

[aging@city.cleveland.oh.us](mailto:aging@city.cleveland.oh.us)

### Get help with a complaint against a business

#### Cleveland Consumer Affairs

216-664-4529