

# SAVE GRANDMA & GRANDPA FROM A SCAM

Here's how it works:



Scammer calls an older person and pretends to be a grandchild



Scammer asks the grandparent to send bail money but begs him or her not to tell the student's parents.



Sometimes an accomplice poses as a police officer or attorney to make the call seem more real.



Victims across the country have lost thousands of dollars apiece.



Often a phone call to a relative is all it takes for a grandparent to discover that a grandchild isn't in jail.



Tell your grandparents about the grandparent scam

## IT MAY BE HELPFUL TO:

- Remind grandparents that social media makes it easy for strangers to know information about families, including grandchildren's names.
- Know scammers can spoof Caller ID numbers to make it seem real.
- Make sure grandparents have your cell number.
- Talk as a family about what to do if a relative gets in trouble. Is there a family code word? Should certain family members always be notified?

To report a scam or get help with a consumer problem, contact the Cuyahoga County Department of Consumer Affairs at [consumeraffairs.cuyahogacounty.us](http://consumeraffairs.cuyahogacounty.us) or 216-443-7035.

